

## Terms and Conditions

1. Payment of a deposit constitutes a binding contract and the holiday maker is liable for the full rental charge.
2. In the event of a cancellation occurring, six weeks before arrival, we will attempt to re-let the property. If successful, we will refund monies paid less £100 per week or short break plus any costs incurred. Cancellations made within the six week period prior to arrival remain liable for full payment. Holidays are not transferable and we would recommend that you have Holiday Cancellation Insurance.
3. The holiday maker is responsible for taking care of the holiday accommodation and its equipment during the period of the stay. All utensils and equipment should be left in a clean condition. We would appreciate it if the accommodation was left in the same state of cleanliness and general order in which it was found.  
We would appreciate it if the holiday maker would inform us about any damages occurred during their occupancy. We may have to ask you to pay for some damages, fair wear and tear excepted. In certain circumstances we may request a good housekeeping bond of £100 which will be refunded within two weeks of the end of your holiday provided no damage has been incurred. We will advise you by email or letter if this bond applies to your group.
4. The number of persons using the holiday accommodation should not exceed the maximum stated in the individual cottage details (except for babies in cots). Cots are deemed suitable for infants up to twenty-four months. The property owners are entitled to refuse admission to any persons or animal not declared on the booking form or agreed in writing at an earlier date.
5. The property owners or a representative nominated by the owners shall be allowed access at any reasonable time during the holiday occupancy.
6. Cancellation by owners due to Tomidhu becoming unavailable e.g. storm or snow damage. We do not expect to make any changes to your booking but in the event of an unexpected cancellation such as those detailed above, you will be offered a full refund of all monies paid to us or acceptance of an alternative date. In some circumstances there may be additional monies to pay by the holiday maker if the alternative week is significantly more expensive or alternatively, a cheaper week selected could result in a refund of the difference.
7. Tomidhu has a strict no smoking policy. We expect all holiday makers to observe this policy. You authorise us to charge you any costs we incur if you smoke or cause damage to our property including costs for specialist cleaning (to make the accommodation fit for sale as a non-smoking environment again). You may also be liable for the cost of the accommodation for any time period it is unusable.
8. Complaints – if you are not entirely satisfied with the cottage, please do not hesitate to contact either Gary McGilton on ph. 07814233316 or Tina McGilton on ph. 07870870652 and every effort will be made to make right any problem.